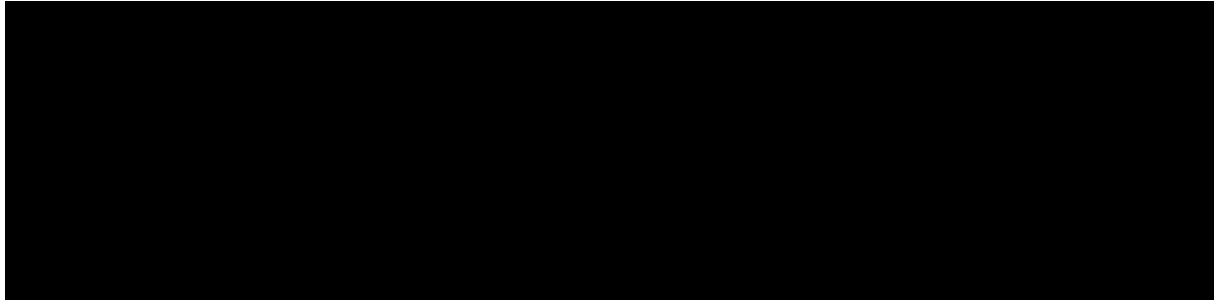


Michael

I noted in my chat with Tim O'Mahoney this morning that I would like to FOI the letter to from the ACT RO to the Ombudsman in relation to this complaint number.



- If possible I would also like to FOI the initial letter to the ACT RO as well.
- If there is other correspondence between ACT RO to the Ombudsman in relation to this enquiry, I would appreciate a copy (eg email traffic or notes for file).